

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

Our Lady of the Angels Hospital - Bogalusa, Louisiana														
Measure	BMC Monthly Avg FY 12	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014 Transition to OLAH	Apr 2014	May 2014	Jun 2014	
Statistics	Total Adult/Pediatric Discharges	205							112		129	152	119	
	*Total Psychiatric Discharges	70							29		21	42	40	
	Total Discharges	275							141		150	194	159	
	³ Total observation days	8.58							7.94		7.90	7.81	7.38	
	ALOS - Adult/Pediatric	4.02							3.38		3.88	3.71	3.77	
	ALOS - Psychiatric	6.22							4.83		8.43	8.00	3.68	
	Total IP Discharge Days - Adult/Pediatric	824							378		501	564	449	
	Total IP Discharge Days - Psychiatric	436							140		177	336	147	
	Average Daily Census-Adult and Pedi	27.23							14.18		18.07	17.42	13.83	
	Average Daily Census - Psych	14.66							7.32		9.03	6.00	7.40	
	Outpatient Encounters	9,830							7,871		7,839	7,696	7,177	
	Outpatient Clinic Visits with E&M codes	5,089							3,933		3,908	3,779	3,730	
	*ED Visits	2,254							1,471		1,667	1,664	1,708	
	Total # of free care individuals													
	# of free care recipients													
	# of free care approved applicants													
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)													
	IP Free Care	12.09%							8.93%		14.19%	13.10%	11.86%	
	IP Self Pay	5.24%							3.70%		4.15%	2.72%	6.74%	
	IP Commercial	9.28%							12.42%		8.65%	18.54%	16.74%	
	IP Commercial Medicaid (Bayou Health)	7.96%							20.04%		15.74%	17.86%	16.51%	
	IP Medicaid	25.34%							7.84%		5.19%	3.74%	12.56%	
	IP Medicare	39.57%							42.48%		52.08%	42.18%	35.58%	
	% Patient Mix Psychiatry (Psych)													
	Psych Free Care	21.14%							0.00%		0.00%	7.26%	5.96%	
	Psych Self Pay	39.72%							0.00%		10.53%	22.35%	58.60%	
	Psych Commercial	2.14%							66.09%		75.79%	20.67%	3.16%	
	Psych Commercial Medicaid (Magellan)	10.32%							17.17%		4.21%	40.78%	26.32%	
	Psych Medicaid	17.26%							0.00%		0.00%	2.79%	0.00%	
	Psych Medicare	8.82%							16.74%		9.47%	6.15%	5.96%	
	% Patient Mix Outpatient (OP)													
	OP Free Care	40.26%							41.15%		40.15%	38.76%	41.34%	
	OP Self Pay	3.46%							4.21%		3.30%	2.87%	3.02%	
	OP Commercial	16.23%							16.53%		16.10%	17.39%	16.19%	
	OP Commercial Medicaid (Bayou Health)	5.82%							13.07%		13.99%	13.39%	13.59%	
	OP Medicaid	11.89%							1.58%		2.30%	2.52%	2.10%	
	OP Medicare	21.97%							23.35%		24.11%	25.05%	23.76%	
	% Patient Mix Emergency Dept (ED)													
	ED Free Care	27.55%							23.25%		19.50%	18.69%	20.73%	
	ED Self Pay	24.17%							28.14%		24.84%	26.68%	27.75%	
ED Commercial	10.79%							13.73%		16.50%	13.76%	14.46%		
ED Commercial Medicaid (Bayou Health)	8.78%							19.85%		23.64%	24.04%	20.37%		
ED Medicaid	16.00%							1.22%		0.96%	2.22%	1.81%		
ED Medicare	11.86%							12.92%		14.22%	14.36%	14.81%		
Offender Care	Offender Care													
	¹ Total # Inpatient Discharges	1							6		0	2	0	
	% of IP Days	0.52%							4.58%		0.00%	1.87%	0.00%	
	Total # OP Encounters	37							9		4	2	0	
	% of OP Encounters	0.37%							0.11%		0.05%	0.03%	0.00%	
	ED Encounters	19							13		6	4	1	
	% of ED Visits	0.86%							0.88%		0.36%	0.24%	0.06%	
	² # Telemed visits													
% of Telemed visits														
*CEA Core Clinical Services	HIV Care													
	# HIV Clinic visits	24							46		38	56	46	
	Outpatient Pharmacy Assistance													
	Total # prescriptions filled	3,413							2,976		2,365	2,245	2,166	
	# Patient Assistance Prescriptions filled	1,138							695		694	799	807	
	⁴ # HIV prescriptions filled	19							N/A		N/A	N/A	N/A	
	# Offender prescriptions	36							0		N/A	N/A	N/A	
	# Other prescriptions	2,220							2,281		1,671	1,446	1,359	
Are prescriptions available same day (Y/N)	Y							Y		Y	Y	Y		
Avg wait time on prescription in minutes	45							15-20		15-20	15-20	15-20		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

Our Lady of the Angels Hospital - Bogalusa, Louisiana			
Footnotes	Comments		Date
Operations Milestones		Impact	Date completed
Medical equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card

FY 2014 - 4th Quarter

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana																	
Measure	EKL Monthly Avg FY 12	OLOL Monthly Avg FY 12	Mar 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014		
Statistics	Total Adult/Pediatric Discharges	281	330	89	701	767	786	739	699	770	696	612	827	760	844	715	
	*Total Psychiatric Discharges		91		224	179	190	194	192	166	184	175	169	201	179	200	
	Total Discharges	281	421	89	925	946	976	933	891	936	880	787	996	961	1,023	915	
	Total observation days	84		35.18	486	520	603	511	606	585	918	524	448	387	385	439	
	ALOS - Adult/Pediatric	4.42	4.83	3.85	5.26	5.18	5.34	5.34	5.23	5.04	5.83	5.53	5.02	4.79	4.83	5.31	
	ALOS - Psychiatric		4.99		6.14	6.82	6.97	7.78	5.83	6.02	7.12	5.99	6.04	6.08	7.14	5.53	
	Total IP Discharge Days - Adult/Pediatric	1,244	1,592	343	3,684	3,975	4,194	3,943	3,656	3,877	4,060	3,384	4,153	3,644	4,080	3,795	
	Total IP Discharge Days - Psychiatric		452		1,375	1,221	1,325	1,510	1,120	1,000	1,310	1,049	1,020	1,223	1,278	1,106	
	Average Daily Census-Adult and Pedit	40.90	52.34	12.52	118.84	128.23	139.80	127.19	121.87	125.06	130.97	120.86	133.97	121.47	131.61	126.50	
	Average Daily Census - Psych		14.86		44.35	39.39	44.17	48.71	37.33	32.26	42.26	37.46	32.90	40.77	41.23	36.87	
	³ Outpatient Encounters	13,197	1,043	10,347	17,286	17,630	16,275	18,262	15,649	15,537	15,787	16,278	17,031	17,963	16,663	15,839	
	³ Outpatient Clinic Visits with E&M codes	7,508		5,810	7,602	7,686	7,523	8,430	7,196	7,261	7,589	7,714	8,247	8,557	7,228	6,697	
	*ED Visits	3,372	1,832	2,136	5,693	5,825	6,106	5,966	5,522	6,284	5,463	4,791	6,119	5,946	6,103	5,660	
	Total # of free care individuals												3,699	3,117	2,459	2,609	
	# of free care recipients												1,072	1,153	836	611	
	# of free care approved applicants												719	597	643	811	
	Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
		IP Free Care	18.03%		4.53%	5.71%	6.91%	6.62%	7.31%	4.58%	3.12%	2.87%	3.59%	2.54%	2.24%	2.13%	2.24%
IP Self Pay		12.91%		33.33%	21.83%	26.99%	28.24%	30.72%	32.33%	40.00%	41.95%	41.83%	40.27%	44.87%	38.74%	45.73%	
IP Commercial		3.55%		8.74%	5.42%	6.13%	5.60%	3.92%	4.43%	2.60%	2.59%	4.08%	2.30%	1.97%	6.04%	4.48%	
IP Commercial Medicaid (Bayou Health)		3.29%		7.44%	39.51%	38.33%	40.46%	42.08%	41.34%	41.56%	42.96%	37.75%	33.49%	35.13%	39.93%	33.15%	
IP Medicaid		39.67%		7.12%	22.97%	17.86%	14.76%	10.55%	12.02%	9.22%	7.61%	10.13%	17.29%	13.42%	8.53%	11.19%	
IP Medicare		9.25%		9.39%	4.56%	3.78%	4.33%	5.41%	5.29%	3.51%	2.01%	2.61%	4.11%	2.37%	4.62%	3.22%	
% Patient Mix Psychiatry (Psych)																	
Psych Free Care					4.46%	6.70%	6.84%	5.15%	1.56%	1.20%	1.09%	0.57%	1.78%	0.00%	1.12%	0.00%	
Psych Self Pay					56.70%	53.07%	58.95%	55.67%	55.73%	66.27%	63.59%	66.29%	62.72%	69.15%	68.72%	75.00%	
Psych Commercial					0.00%	2.23%	0.00%	1.03%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.56%	0.50%	
Psych Commercial Medicaid (Megellan)					33.04%	34.64%	32.11%	33.51%	39.06%	30.12%	33.70%	32.00%	33.73%	29.85%	27.93%	23.50%	
Psych Medicaid					5.80%	3.35%	2.11%	4.64%	3.13%	1.81%	1.63%	1.14%	1.18%	1.00%	1.68%	0.50%	
Psych Medicare					0.00%	0.00%	0.00%	0.00%	0.52%	0.60%	0.00%	0.00%	0.59%	0.00%	0.00%	0.50%	
% Patient Mix Outpatient (OP)																	
OP Free Care		44.46%		47.90%	35.32%	34.00%	32.06%	25.61%	14.10%	7.94%	7.62%	6.60%	6.56%	6.58%	5.29%	4.02%	
OP Self Pay		10.45%		15.53%	12.19%	13.47%	14.16%	18.29%	22.74%	27.39%	35.21%	34.84%	36.46%	39.21%	36.84%	38.78%	
OP Commercial		4.67%		17.95%	5.94%	5.37%	5.76%	6.05%	6.76%	7.58%	8.09%	8.59%	9.61%	10.17%	11.16%	8.94%	
OP Commercial Medicaid (Bayou Health)		4.50%		5.63%	31.42%	33.94%	34.06%	33.75%	34.87%	32.55%	31.20%	32.26%	25.01%	23.65%	29.33%	18.43%	
OP Medicaid		23.12%		2.18%	8.39%	6.86%	7.20%	9.19%	14.38%	17.65%	10.54%	10.06%	14.91%	13.05%	9.24%	20.68%	
OP Medicare		9.87%		9.85%	6.73%	6.36%	6.76%	7.11%	7.15%	6.89%	7.35%	7.65%	7.45%	7.33%	8.14%	9.14%	
% Patient Mix Emergency Dept (ED)																	
ED Free Care		32.04%		27.43%	3.79%	3.55%	4.42%	3.47%	3.06%	2.80%	2.38%	1.86%	2.04%	1.73%	1.64%	1.40%	
ED Self Pay		38.06%		45.13%	40.14%	40.91%	38.37%	38.64%	38.07%	41.15%	43.99%	43.94%	40.42%	42.72%	41.42%	47.56%	
ED Commercial		3.64%		9.78%	1.18%	1.05%	1.28%	0.77%	0.96%	0.66%	0.96%	0.96%	0.89%	0.89%	1.39%	1.18%	
ED Commercial Medicaid (Bayou Health)		3.00%		2.29%	46.60%	47.69%	49.66%	51.68%	52.32%	50.22%	48.67%	47.76%	46.10%	45.17%	50.89%	40.62%	
ED Medicaid		12.53%		1.59%	7.25%	5.80%	5.31%	4.54%	4.85%	4.30%	3.68%	4.95%	9.97%	9.27%	4.05%	8.71%	
ED Medicare		4.64%		3.65%	1.04%	1.00%	0.97%	0.91%	0.74%	0.64%	0.62%	0.54%	0.51%	0.42%	0.61%	0.53%	
Offender Care	Offender Care																
	¹ Total # Inpatient Discharges	35		21													
	% of IP Days	0		0													
	Total # OP Encounters	458		111													
	% of OP Encounters	0		0													
	ED Encounters	206		216													
	% of ED Visits	0		0													
² # Telemed visits																	
% of Telemed visits																	
CEA Core Clinical Services	HIV Care																
	# HIV Outpatient Clinic visits	506		457	502	475	429	466	410	360	379	391	335	393	456	359	
	Cancer Care																
	# Oncology Infusion visits	285		230	243	276	275	338	241	268	281	282	275	277	359	286	
	Urgent Care Visits																
	# Urgent Care visits				2,314	2,382	2,592	2,785	2,649	3,050	2,938	2,676	3,408	3,158	2,046	1,716	
	Trauma Care																
	Level I Trauma Center (Y/N)	N		N	N	N	N	N	N	N	N	N	N	N	N	N	
	Outpatient Pharmacy Assistance																
	Total # prescriptions filled	10,016		6,558	5,825	5,607	5,311	5,624	4,703	4,093	4,810	5,734	6,173	5,773	5,705	6,112	
	# Patient Assistance Prescriptions filled	3,556		3,003	780	660	389	278	335	216	389	436	444	745	964	904	
⁴ # HIV prescriptions filled	1,067		509	226	219	224	230	168	68	178	164	280	202	223	263		
# Offender prescriptions	400		N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
# Other prescriptions	4,993		3,046	4,819	4,728	4,698	5,116	4,200	3,809	4,243	5,134	5,449	4,826	4,518	4,945		
Are prescriptions available same day (Y/N)	Y		Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	60		120	60	60	60	60	61	60	60	45	45	30	15	15		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³LSU BR Health only - outpatient clinic visits and outpatient encounters for FY 2012 (baseline) and March 2013 totals were adjusted to account for services (i.e., pediatrics, OB/GYN, prisoners) which did not transfer to OLOL

⁴HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

LSU Health BR - A Division of Our Lady of the Lake Regional Medical Center - Baton Rouge, Louisiana			
Footnotes	Comments		Date
	Free Care patient mix is low due to the inability to access the Department of Revenue system to verify income. In the past, EKL was allowed access as a public hospital; however, private facilities are not allowed this privilege. This hinders the ability to approve or deny applications when patients do not return applications as requested.		7/9/14
	Inpatient Discharge Days: Differences in patient population and breadth of services provided explains differences in the comparison of patient days. For example: EKL Cardiac patients were transferred to other hospitals if interventional procedures were needed, reducing patient days. OLOL offers full-service cardiac care which increases patient days. The inpatients are defined as all inpatients who have had clinic visits since the transition; patients who have LSU physicians attending, admitting, surgeon or consulting; or who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance, and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. Inpatients - Adult and Peds stats revised based on discussion. It now includes all Self Pay & Medicaid patients based on Lake Classification. Inpatients Psychiatry stats revised based on discussion. It now includes all Self Pay & Medicaid patients based on Lake Classification. The patients with Principal Dx of 290 to 319		7/9/14
	ED Visits: ED patients who have had clinic visits since the transition; who have LSU physicians as the attending, admitting, surgeon or consulting; who have Medicaid, financial assistance, or are private pay. We considered those to be defined as covered under the CEA, realizing that a subset of the Medicaid, financial assistance and private pay patients were our patients prior to the transition – but with no accurate way to report them separately. ED visits revised based on discussion. It includes all Self Pay & Medicaid based on Lake Classification. In addition it also includes Patient Type - Treatment or Patient Type - T that comes through ER - Fast Track eg. Sickle Cell etc.		7/9/14
	Outpatient Encounters/Outpatient Clinic Visits with E&M codes: Due to differences in operational accounting methods between EKL and LSU BRH, outpatient encounters are not equally comparable. Outpatient Encounters Stats revised it includes Outpatient at LSU clinics, Ambulatory, Observation and Outreach patients.		7/9/14
	Observations Days are the patient days of Patient Type Observation or Patient Type Q based on Lake Classification with stay <=72 hrs		7/9/14
	Swing in payor numbers from free care to private pay in October; This was expected, as OLOL honored EKL financial aid through October 15 for all patients, and after that date all patients must apply for OLOL financial aid. I expect that number to swing back as patient apply for OLOL financial aid		6/6/14
	LSU Health BR baseline (July 1, 2011-June 30, 2012) reflects totals for Medicaid and self-pay patients. This information was reported to allow an accurate comparison of EKL and LSU Health BR patient volumes attributed to operating methodology.		5/6/14
	Prisoner Care: Prisoner Care was not transferred to OLOL. This would have driven down days per discharge, as prisoners could be discharged to their prison infirmary for the less intensive recovery days. Prisoner care was not transferred to OLOL.		3/7/14
	HIV Care: Hepatitis, Oral Surgery, Dermatology that was previously reported within HIV clinic have moved to the individual clinics, causing the HIV volumes to look lower.		3/7/14
	Outpatient Pharmacy Assistance: Pharmacy prescriptions show an artificial decrease from previous EKL data due to the ADAP prescriptions currently being provided through Office of Public Health, instead of through the Midcity Pharmacy.		3/7/14
Operations Milestones	Impact		Date completed
	Physical Therapy Contract	Provides evaluations and physical therapy for outpatient and uninsured	5/1/14
	Opening of Vascular Services	Provides services that was previously not available	5/1/14
	Opening of 2nd Primary Care Clinic	Improves patient access to providers	5/1/14
	Additional Physician hired for Primary Care- Dr. Garner	Improves patient access to providers	5/1/14
	Primary Care Waiting List-Down to Zero	Improves patient access to providers	5/1/14
	Expansion/Increase in ENT Services	Improves patient access to providers	5/1/14
Medical equipment Investments			
	Installed RX Bag Retrieval System	Identifies location of prescriptions. Decreases wait time	3/1/14
	Installed Pharmacy Robotic & Closed Barcode Check	Decrease patient wait time	4/1/14
Technology Investments			
	New EMR implementation underway	ETA December 2014	

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

University Hospital and Clinics - Lafayette, Louisiana																
Measure	UHC Monthly Avg FY 12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014		
Statistics	Total Adult/Pediatric Discharges	308	162	174	192	169	216	194	149	203	188	211	233	228	117	
	*Total Psychiatric Discharges	13														
	Total Discharges	320	162	174	192	169	216	194	149	203	188	211	233	228	117	
	Total observation days	109.63	155.28	127.67	160.67	167.13	143.25	140.43	115.88	114.65	140.77	124.27	65.29	46.26	39.08	
	ALOS - Adult/Pediatric	4.48	5.17	3.76	3.60	5.07	4.55	4.64	5.93	4.90	4.57	4.06	4.33	3.98	4.36	
	ALOS - Psychiatric	14.13														
	Total IP Discharge Days - Adult/Pediatric	1,378	838	654	691	857	983	900	884	994	859	857	1,008	907	510	
	Total IP Discharge Days - Psychiatric	179														
	Average Daily Census-Adult and Pedi	44.93	25.26	22.19	24.30	28.90	33.23	29.40	27.61	31.65	29.79	29.10	32.43	29.19	11.67	
	Average Daily Census - Psych	4.66														
	Outpatient Encounters	12,857	10,470	10,799	11,143	10,847	12,811	10,637	13,925	11,021	11,716	11,558	9,690	8,733	3,331	
	Outpatient Clinic Visits with E&M codes	7,899	6,090	6,422	6,542	6,383	7,872	6,306	6,238	6,756	7,209	6,893	5,353	4,929	1,822	
	*ED Visits	3,247	2,940	2,864	2,908	2,983	2,985	2,647	2,187	2,945	2,663	3,026	2,979	3,110	1,026	
	Total # of free care individuals													3,892	3,428	3,089
	# of free care recipients													3,707	3,265	2,942
	# of free care approved applicants													198	187	168
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
	IP Free Care	21.39%	19.33%	14.24%	13.85%	11.29%	19.98%	10.06%	10.62%	16.01%	13.31%	17.24%	11.53%	16.91%	28.63%	
	IP Self Pay	18.76%	10.04%	14.24%	16.30%	18.02%	16.93%	12.49%	7.52%	4.67%	13.56%	9.66%	6.57%	14.09%	10.08%	
	IP Commercial	5.35%	8.55%	3.74%	1.59%	4.79%	8.94%	5.41%	2.98%	10.71%	6.84%	15.17%	14.05%	11.50%	13.71%	
	IP Commercial Medicaid (Bayou Health)	2.18%	16.98%	14.96%	13.11%	17.56%	14.20%	10.17%	10.62%	12.08%	17.79%	13.79%	9.50%	16.01%	16.53%	
	IP Medicaid	37.13%	23.05%	30.65%	42.4%	21.44%	24.29%	42.65%	47.37%	28.53%	25.12%	20.92%	34.78%	17.70%	15.73%	
	IP Medicare	14.14%	20.45%	17.27%	11.76%	26.68%	13.77%	15.91%	18.97%	25.45%	21.77%	20.00%	20.02%	23.00%	14.52%	
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	15.95%														
	Psych Self Pay	47.53%														
	Psych Commercial	2.20%														
	Psych Commercial Medicaid (Megellan)	0.00%														
	Psych Medicaid	32.04%														
	Psych Medicare	2.28%														
	% Patient Mix Outpatient (OP)															
	OP Free Care	44.15%	45.97%	44.10%	42.70%	43.94%	43.91%	44.46%	44.00%	43.66%	43.33%	42.12%	41.56%	41.56%	43.14%	
	OP Self Pay	8.49%	10.51%	11.27%	11.86%	12.23%	12.80%	11.60%	12.50%	11.21%	11.94%	11.99%	10.39%	9.89%	11.20%	
	OP Commercial	6.93%	17.69%	6.39%	6.39%	6.03%	6.38%	5.98%	7.03%	8.40%	9.06%	9.01%	10.19%	9.37%	9.52%	
	OP Commercial Medicaid (Bayou Health)	3.47%	3.79%	16.06%	16.49%	15.52%	15.03%	15.59%	14.15%	14.00%	14.19%	15.11%	15.46%	16.49%	15.19%	
	OP Medicaid	19.02%	3.05%	3.68%	3.66%	3.41%	3.57%	3.54%	4.44%	4.01%	3.27%	3.66%	4.53%	4.18%	3.00%	
	OP Medicare	17.55%	18.68%	18.31%	18.57%	18.55%	17.90%	18.34%	17.38%	18.11%	17.40%	17.44%	17.05%	17.67%	17.38%	
	% Patient Mix Emergency Dept (ED)															
	ED Free Care	38.25%	37.24%	37.26%	35.73%	33.89%	36.05%	33.06%	33.46%	36.43%	33.20%	32.52%	34.11%	35.76%	35.19%	
	ED Self Pay	30.81%	35.61%	38.02%	39.06%	38.99%	39.16%	42.01%	39.99%	36.57%	41.46%	41.11%	39.11%	35.56%	37.33%	
	ED Commercial	5.67%	12.28%	4.29%	4.16%	4.56%	3.79%	4.34%	4.50%	5.16%	5.56%	5.72%	5.67%	6.40%	4.29%	
	ED Commercial Medicaid (Bayou Health)	2.71%	2.72%	8.91%	9.90%	10.66%	10.66%	8.58%	9.31%	8.56%	8.19%	7.33%	9.23%	9.59%	8.96%	
ED Medicaid	12.74%	2.07%	1.60%	1.72%	2.52%	2.11%	2.04%	2.64%	2.17%	2.03%	2.74%	2.62%	1.96%	1.66%		
ED Medicare	6.99%	7.21%	7.58%	7.26%	7.31%	5.93%	7.18%	7.87%	8.62%	7.62%	8.39%	7.05%	8.52%	10.53%		
Offender Care	Offender Care															
	¹ Total # Inpatient Discharges	4	4	1	3	1	2	6	4	5	4	2	6	4	2	
	% of IP Days	1.06%	1.61%	4.89%	0.98%	0.23%	1.89%	3.31%	1.91%	2.55%	1.62%	3.22%	3.54%	0.79%	0.81%	
	Total # OP Encounters	49	33	17	37	35	53	52	52	66	94	78	80	74	19	
	% of OP Encounters	0.38%	0.32%	0.16%	0.33%	0.32%	0.41%	0.49%	0.49%	0.60%	0.80%	0.67%	0.83%	0.85%	0.57%	
	ED Encounters	91	84	67	63	62	69	74	67	73	52	66	66	69	21	
	% of ED Visits	2.79%	2.86%	2.34%	2.17%	2.08%	2.31%	2.80%	2.23%	2.48%	1.95%	2.18%	2.22%	2.22%	2.05%	
² # Telemed visits																
% of Telemed visits																
*CEA Core Clinical Services	HIV Care															
	# HIV Outpatient Clinic visits	312	354	369	372	382	411	310	279	324	105	144	133	82	64	
	Cancer Care															
	# Oncology Infusion visits	129	129	119	115	114	135	146	179	207	169	193	223	234	80	
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	7,043	6,323	6,059	5,963	5,557	6,715	5,810	6,332	6,371	6,690	6,394	5,600	5,847	5,805	
	# Patient Assistance Prescriptions filled	3,269	2,489	2,192	2,175	2,017	2,307	1,879	2,322	2,285	2,459	2,538	2,077	2,198	2,164	
	³ # HIV prescriptions filled	263	311	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	# Offender prescriptions	N/A	0	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	# Other prescriptions	3,511	3,523	3,867	3,788	3,540	4,408	3,931	3,910	4,086	4,231	3,856	3,523	3,649	3,641	
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	60	30	30	30	30	30	30	30	30	15-20	20	15-20	15-20	15-20		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

University Hospital and Clinics - Lafayette, Louisiana			
Footnotes	Comments		Date Completed
	UHC went live in our outpatient clinics with Cerner EMR		4/21/14
	As part of that implementation, we restricted patient volumes to 50% for the clinics as per best practice for new computer system installations.		4/21/14
	On June 11, we went live for the hospital and inpatient EMR Cerner System. These events had a direct impact and did reduce our volumes during April and May		6/11/14
Operations Milestones	Accomplishment	Impact	Date Completed
Medical Equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

Leonard J. Chabert Medical Center - Houma, Louisiana															
Measure	LJC Monthly Avg FY 12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	
Statistics	Total Adult/Pediatric Discharges	302	214	227	221	214	211	215	223	255	226	220	224	209	226
	*Total Psychiatric Discharges	79	82	87	92	81	80	83	80	77	70	77	93	92	94
	Total Discharges	381	296	314	313	295	291	298	303	332	296	297	317	301	320
	Total observation days	152	172.3	141.32	167.22	155.49	118.09	116.68	115.32	115.99	104.87	146.22	138.23	128.11	87.76
	ALOS - Adult/Pediatric	4.11	4.20	4.19	4.34	4.03	4.27	4.37	4.17	4.49	3.69	4.44	4.17	3.48	4.60
	ALOS - Psychiatric	8.88	7.20	6.80	6.00	6.64	6.54	7.19	8.15	7.86	6.90	7.32	7.24	7.05	6.18
	Total IP Discharge Days - Adult/Pediatric	1,241	899	952	959	863	901	939	931	1,145	834	977	935	728	1039
	Total IP Discharge Days - Psychiatric	700	590	592	552	538	523	597	652	605	483	564	673	649	581
	Average Daily Census-Adult and Pedi	41.03	29.26	30.00	30.03	30.47	28.97	29.43	32.45	34.35	33.54	31.90	31.30	27.90	25.40
	Average Daily Census - Psych	22.97	18.00	17.87	17.73	18.27	17.16	20.03	20.61	18.84	18.32	19.52	22.33	19.52	16.60
	Outpatient Encounters	13,779	14,094	14,302	14,718	14,515	15,928	13,988	13,925	13,459	14,658	15,412	15,869	14,110	12,490
	Outpatient Clinic Visits with E&M codes	7,948	8,216	8,241	8,663	8,767	9,415	8,123	8,106	7,992	8,849	9,279	9,600	8,231	7,407
	*ED Visits	2,726	2,301	2,099	2,239	2,179	2,249	2,081	2,187	2,211	1,885	2,164	2,140	2,171	2,012
	Total # of free care individuals														
	# of free care recipients														
# of free care approved applicants															
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)														
	IP Free Care	19.56%	11.56%	17.71%	17.85%	9.63%	16.42%	12.30%	9.64%	13.45%	13.44%	12.75%	13.74%	13.23%	16.85%
	IP Self Pay	6.54%	14.27%	12.94%	9.25%	14.50%	11.02%	6.58%	3.18%	12.12%	11.51%	8.81%	13.27%	11.68%	11.79%
	IP Commercial	6.43%	16.35%	3.41%	5.38%	6.00%	15.15%	5.47%	11.41%	5.15%	10.79%	15.85%	9.55%	9.77%	10.87%
	IP Commercial Medicaid (Bayou Health)	3.08%	15.94%	16.80%	15.39%	19.50%	12.92%	15.78%	18.71%	9.45%	13.75%	16.58%	15.83%	17.40%	12.10%
	IP Medicaid	43.64%	15.94%	25.32%	29.47%	18.50%	25.31%	35.40%	34.14%	19.75%	20.47%	19.07%	20.61%	20.26%	24.66%
	IP Medicare	19.47%	25.31%	23.27%	22.29%	30.25%	19.07%	21.74%	22.26%	38.65%	28.62%	24.66%	24.21%	27.53%	22.82%
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care	22.23%	19.01%	33.45%	13.55%	7.17%	15.02%	5.88%	4.17%	11.34%	11.89%	5.41%	5.77%	5.92%	11.99%
	Psych Self Pay	19.56%	18.31%	25.60%	26.56%	24.82%	30.77%	15.74%	27.38%	29.30%	30.59%	37.00%	49.11%	34.21%	30.22%
	Psych Commercial	7.58%	32.11%	8.87%	3.21%	5.33%	4.21%	4.33%	2.38%	1.70%	1.40%	5.41%	5.62%	9.38%	3.36%
	Psych Commercial Medicaid (Magellan)	10.03%	20.42%	13.48%	21.03%	28.68%	12.27%	33.22%	21.43%	18.53%	23.60%	23.39%	21.60%	22.21%	23.26%
	Psych Medicaid	24.99%	1.55%	7.51%	19.96%	16.73%	20.70%	17.47%	26.64%	20.42%	10.14%	9.08%	4.73%	12.99%	8.39%
	Psych Medicare	15.57%	8.59%	11.09%	15.69%	17.28%	17.03%	23.36%	18.01%	18.71%	20.98%	19.72%	13.17%	15.30%	22.78%
	% Patient Mix Outpatient (OP)														
	OP Free Care	41.12%	41.27%	42.06%	41.18%	39.69%	40.20%	39.38%	35.97%	34.07%	33.93%	33.31%	32.89%	30.83%	30.26%
	OP Self Pay	8.89%	9.12%	9.83%	8.79%	9.85%	10.03%	9.57%	11.20%	12.94%	12.98%	13.89%	13.74%	13.85%	15.40%
	OP Commercial	8.52%	16.96%	7.80%	7.91%	8.03%	8.26%	8.54%	8.90%	10.02%	10.13%	11.02%	11.59%	12.86%	12.75%
	OP Commercial Medicaid (Bayou Health)	3.92%	5.97%	15.05%	11.63%	17.10%	16.79%	16.46%	16.88%	15.45%	16.51%	15.60%	15.35%	15.34%	14.22%
	OP Medicaid	17.09%	4.13%	3.01%	8.76%	3.41%	3.53%	3.58%	3.86%	3.85%	3.15%	2.96%	3.23%	3.27%	3.41%
	OP Medicare	20.15%	22.48%	22.16%	21.61%	21.78%	21.04%	22.35%	22.93%	23.49%	23.15%	23.08%	23.08%	23.73%	23.81%
	% Patient Mix Emergency Dept (ED)														
	ED Free Care	38.22%	38.98%	38.02%	38.63%	36.53%	34.73%	33.16%	25.38%	24.24%	25.84%	22.41%	21.40%	19.62%	18.94%
	ED Self Pay	26.40%	26.64%	28.44%	27.96%	30.06%	30.59%	27.58%	35.21%	37.40%	34.11%	39.14%	39.81%	41.41%	43.84%
	ED Commercial	7.41%	14.08%	6.29%	7.19%	6.65%	7.20%	7.26%	6.90%	9.00%	10.66%	9.10%	10.00%	9.81%	9.29%
ED Commercial Medicaid (Bayou Health)	2.63%	5.21%	11.63%	7.77%	11.52%	12.41%	12.88%	12.53%	12.44%	14.11%	14.10%	12.34%	12.62%	11.18%	
ED Medicaid	14.48%	2.91%	1.76%	6.52%	4.02%	3.78%	6.78%	7.50%	4.88%	3.55%	2.73%	2.85%	3.04%	2.68%	
ED Medicare	8.65%	9.73%	11.15%	9.42%	9.78%	9.56%	10.28%	10.70%	10.04%	9.60%	10.26%	11.07%	10.82%	11.83%	
Offender Care	Offender Care														
	¹ Total # Inpatient Discharges	5	3	3	2	2	2	6	4	5	5	4	10	1	2
	% of IP Days	1.29%	0.63%	0.57%	0.38%	1.63%	0.11%	2.73%	0.65%	1.43%	1.43%	2.28%	2.79%	0.12%	0.92%
	Total # OP Encounters	42	9	12	17	21	25	17	35	24	23	22	17	17	18
	% of OP Encounters	0.30%	0.06%	0.08%	0.12%	0.14%	0.16%	0.12%	0.25%	0.18%	0.16%	0.14%	0.11%	0.12%	0.14%
	ED Encounters	60	56	57	56	33	39	41	39	44	40	49	53	58	45
	% of ED Visits	2.21%	2.43%	2.72%	2.50%	1.51%	1.73%	1.97%	1.78%	1.99%	2.12%	2.26%	2.48%	2.67%	2.24%
	² # Telemed visits														
% of Telemed visits															
*OEA Core Clinical Services	HIV Care														
	³ # HIV Clinic visits	144	154	157	142	148	144	132	136	140	90	84	94	94	74
	Cancer Care														
	# Oncology Infusion visits	132	106	125	132	142	141	127	144	139	154	122	162	127	97
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled	4,319	4,463	4,229	4,112	4,238	4,900	4,262	4,399	4,403	4,904	4,754	5,321	4,700	4,781
	# Patient Assistance Prescriptions filled	887	555	448	543	415	494	382	268	259	312	240	425	280	255
	⁴ # HIV prescriptions filled	108	174	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
# Offender prescriptions	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
# Other prescriptions	3,324	3,734	3,781	3,569	3,823	4,406	3,880	4,131	4,144	4,592	4,514	4,896	4,420	4,526	
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
Avg wait time on prescription in minutes	60	30	45	45	45	30	30	30	30	30	30	30	30	30	

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

Leonard J. Chabert Medical Center - Houma, Louisiana			
Footnotes	Comments		Date
Operations Milestones	Accomplishment	Impact	Date completed
Medical Equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

Interim LSU Hospital - New Orleans, Louisiana																
Measure	ILH Monthly Avg FY12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014		
Statistics	Total Adult/Pediatric Discharges	861	623	644	708	670	679	660	683	704	716	774	805	783	784	
	*Total Psychiatric Discharges	106	97	106	93	84	104	97	105	110	98	105	130	111	114	
	Total Discharges	966	720	750	801	754	775	757	788	814	815	879	935	894	898	
	Total observation days	251	310	425	484	347	501	413	556	438	327	322	432	454	410	
	ALOS - Adult/Pediatric	5.31	5.48	6.10	6.07	6.01	6.16	6.06	5.70	6.53	6	6.27	5.77	5.69	5.9	
	ALOS - Psychiatric	10.09	9.14	8.75	9.09	10.56	11.83	9.01	11.85	11.6	10	11	10.6	9.77	10.28	
	Total IP Discharge Days - Adult/Pediatric	4,568	3,417	3,931	4,298	4,024	3,981	4,005	3,907	4,591	4,302	4,855	4,627	4,441	4,633	
	Total IP Discharge Days - Psychiatric	1,065	887	927	845	887	1,195	874	1,249	1,276	1,054	1,154	1,378	1,084	1,172	
	Average Daily Census - Adult and Pedit	149.61	142.16	120.00	139.00	134.00	125.00	139.00	132.00	140	155	149	144	150	154	
	Average Daily Census - Psych	34.25	29.26	28.00	28.00	29.00	38.00	29.00	40.00	36	39	37	37	38	38	
	Outpatient Encounters	20,311	25,545	21,946	22,985	21,311	25,465	20,425	19,802	20,917	21,079	20,668	21,747	20,851	19,320	
	Outpatient Clinic Visits with E&M codes	12,536	13,164	13,684	14,564	13,397	16,582	14,007	13,275	10,078	12,256	10,820	12,985	12,552	12,315	
	*ED Visits	3,953	4,013	5,262	5,273	5,282	5,421	5,348	6,060	5,917	5,356	5,938	6,169	6,294	6,324	
	Total # of free care individuals												5,474	5,643	6,119	6,705
	# of free care recipients												5,248	5,761	5,689	6,241
	# of free care approved applicants												874	847	827	874
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)															
	IP Free Care	8.52%	3.67%	5.03%	5.59%	4.43%	5.64%	6.47%	4.22%	6.00%	6.00%	5.00%	6.16%	5.00%	5.00%	
	IP Self Pay	17.18%	14.39%	9.04%	9.09%	7.61%	9.07%	9.64%	9.36%	12.00%	12.00%	12.00%	10.03%	5.00%	5.00%	
	IP Commercial	9.67%	8.55%	7.06%	6.04%	4.88%	4.97%	8.05%	6.38%	8.00%	9.00%	7.00%	7.88%	8.00%	18.00%	
	IP Commercial Medicaid (Bayou Health)	4.62%	9.73%	12.36%	9.00%	9.53%	8.35%	15.70%	16.52%	10.00%	7.00%	17.00%	11.00%	11.00%	11.00%	
	IP Medicaid	47.19%	47.64%	49.20%	53.49%	57.90%	54.62%	46.06%	44.91%	46.00%	48.00%	42.00%	48.00%	57.00%	47.00%	
	IP Medicare	9.14%	10.72%	14.63%	15.27%	14.53%	13.45%	11.51%	15.87%	15.00%	14.00%	16.00%	16.13%	14.00%	13.00%	
	% Patient Mix Psychiatry (Psych)															
	Psych Free Care	3.95%	3.67%	0.00%	1.22%	0.10%	0.85%	1.56%	0.55%	0.00%	2.00%	1.00%	0.51%	1.00%	2.00%	
	Psych Self Pay	29.39%	24.15%	29.43%	19.22%	25.99%	18.57%	31.40%	20.44%	28.00%	20.00%	16.00%	18.07%	23.00%	31.00%	
	Psych Commercial	4.06%	2.98%	0.78%	1.11%	2.44%	1.70%	0.22%	1.08%	3.00%	3.00%	1.00%	0.36%	4.00%	1.00%	
	Psych Commercial Medicaid (Megellan)	9.81%	48.63%	43.58%	32.77%	35.08%	27.20%	20.27%	39.39%	33.00%	39.00%	37.00%	24.82%	39.00%	27.00%	
	Psych Medicaid	35.97%	9.04%	9.18%	21.55%	20.27%	30.23%	31.51%	19.52%	11.00%	18.00%	18.00%	27.65%	23.00%	25.00%	
	Psych Medicare	16.41%	15.21%	16.38%	22.77%	16.08%	21.42%	15.04%	18.97%	25.00%	17.00%	26.00%	27.86%	10.00%	14.00%	
	% Patient Mix Outpatient (OP)															
	OP Free Care	26.12%	10.51%	13.43%	13.63%	13.49%	16.93%	13.81%	14.28%	18.00%	19.00%	20.11%	20.08%	20.09%	24.00%	
OP Self Pay	15.25%	16.23%	10.52%	10.30%	10.01%	10.46%	10.75%	11.47%	16.00%	15.00%	14.34%	13.29%	12.00%	11.65%		
OP Commercial	4.70%	4.99%	2.39%	2.43%	2.85%	2.90%	2.80%	3.36%	4.00%	5.00%	3.76%	5.30%	6.02%	7.21%		
OP Commercial Medicaid (Bayou Health)	5.27%	14.47%	10.65%	9.90%	10.99%	10.20%	15.08%	14.25%	13.00%	9.00%	9.36%	13.51%	9.50%	9.20%		
OP Medicaid	37.85%	41.26%	48.75%	46.83%	49.54%	41.18%	44.00%	43.59%	35.00%	38.00%	38.25%	35.44%	39.56%	36.00%		
OP Medicare	9.63%	9.93%	13.28%	12.62%	12.73%	11.89%	12.21%	12.50%	12.00%	12.00%	12.68%	12.37%	12.19%	11.83%		
% Patient Mix Emergency Dept (ED)																
ED Free Care	12.75%	5.93%	4.47%	6.68%	6.29%	7.52%	6.86%	7.62%	11.00%	9.00%	10.02%	11.00%	10.28%	12.30%		
ED Self Pay	38.13%	29.53%	30.62%	30.12%	32.05%	32.80%	32.78%	30.71%	32.00%	34.00%	32.77%	31.95%	30.26%	31.00%		
ED Commercial	5.34%	6.38%	3.61%	3.22%	3.03%	3.09%	3.25%	3.45%	4.00%	4.00%	4.20%	3.84%	4.04%	10.68%		
ED Commercial Medicaid (Bayou Health)	4.47%	13.14%	8.96%	8.76%	9.01%	9.63%	13.32%	12.91%	12.00%	9.00%	9.47%	13.06%	9.37%	8.00%		
ED Medicaid	26.89%	30.18%	32.65%	34.70%	35.36%	29.38%	30.00%	29.53%	27.00%	30.00%	30.43%	27.08%	29.71%	28.00%		
ED Medicare	6.22%	8.12%	9.67%	9.71%	9.81%	9.65%	9.61%	12.29%	10.00%	10.00%	9.12%	9.16%	9.83%	9.57%		
Offender Care	Offender Care															
	¹ Total # Inpatient Discharges	31	57	40	37	45	43	37	39	44	59	49	48	53	57	
	% of IP Days	4.08%	5.35%	5.24%	4.06%	4.39%	5.67%	2.18%	2.73%	3.00%	3.00%	3.00%	3.00%	6.00%	4.00%	
	Total # OP Encounters	239	744	100	287	160	247	258	280	285	288	291	329	377	488	
	% of OP Encounters	1.17%	2.40%	0.46%	1.27%	0.76%	1.48%	1.37%	1.52%	1.50%	1.00%	1.43%	1.51%	2.00%	2.50%	
	ED Encounters	245	270	238	232	230	233	211	211	207	218	226	245	237	246	
	% of ED Visits	6.19%	6.73%	4.52%	4.40%	4.35%	4.37%	4.00%	3.48%	3.00%	4.00%	4.00%	4.00%	4.00%	4.00%	
² # Telemed visits	325	332										17	6	0		
% of Telemed visits	1.60%	1.30%										0.08%	0.02%	0.00%		
*CEA Core Clinical Services	HIV Care															
	# HIV Outpatient Clinic visits	502	628	919	1032	914	990	835	734	878	1071	735	900	1071	1,059	
	Cancer Care															
	# Oncology Infusion visits	323	300	457	464	466	474	422	487	456	456	507	601	586	514	
	Trauma Care															
	Level I Trauma Center (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	8,765	8,393	6,437	6,063	6,063	6,579	5,844	5,869	4,925	4,943	5,158	5,091	4,887	4,706	
	# Patient Assistance Prescriptions filled	5,140	4,140	4,058	3,488	3,342	3,608	2,862	2,820	1,549	1,894	2,035	2,036	1,991	1,939	
	⁴ # HIV prescriptions filled	1,790	1,910	1	4	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
# Offender prescriptions	205	358	460	546	747	441	787	270	328	359	410	518	450	315		
# Other prescriptions	1,630	1,985	1,918	2,025	1,974	2,530	2,195	2,779	3,048	2,690	2,713	2,582	2,446	2,452		
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	90	40	20-25	20-25	20-25	25	25	25	40	40	30	25	25	25		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

Interim LSU Hospital - New Orleans, Louisiana				
Footnotes	Comments		Date	
	<p>The Outpatient clinic visits with E&M Code statistic uses a billing file per report card definition, therefore this number is falsely decreased because it does not include any late charges filed after the initial reporting. As a result, ILH has run additional reports to include late charges by service date that can be added to the initial numbers to better represent the number of actual outpatients seen by a physician in our clinics. We are working with providers to address timeliness of chart documentation and billing. Although we are unable to adjust our numbers on the report card due to state requirements, we are including them in this note section for clarification. July 2013 = 911 additional visits for a total of 14,595; August = 802 additional visits for a total of 15,366; September = 918 additional visits for a total of 14,315; October = 1140 additional visits for a total of 17,722; November = 623 additional visits for a total of 14,630; December = 459 additional visits for a total of 13,734; January 2014 = 361 additional visits for a total of 10,439; February 2014 = 271 additional visits for a total of 12,527. In March, there were an additional 424 visits for various months and in April there were 611 additional visits also for various months added.</p>		5/6/14	
Operations Milestones	Accomplishment	Impact	Date completed	
	Installation of additional Physical Therapy equipment	Increase patient access to rehab services	4/11/14	
	Opening of a Multispeciality Oncology Clinic	To improve the patient experience by creating one central point for the patient; physicians from different treatment teams/specialities will see the patient on the same day in the same clinic; A patient navigator assists the patient with scheduling and any other services/educational needs	4/8/14	
	Employee Shuttle reorganization	To enable more efficient/streamlined shuttle routes for transporting employees between the hospital and outpatient clinics at a decreased cost	4/1/14	
	Addition of a Discharge Navigator position	Trialing on one unit in order to determine benefits, such as potential decreased discharge times, better patient follow up and better patient education	4/1/14	
	Opening of a new Pregnancy Centering Clinic	Creation of a clinic model of group prenatal care that promotes greater patient engagement, personal empowerment, and community building.	6/11/14	
Capital Investments				
\$	13,761.25	AquaVu Ultrasound Probe	New technology in Radiology; to be able to perform transrectal ultrasound procedures	4/9/14
\$	7,856.48	Flexible Cytoscope	Update technology in Surgery	4/9/14
\$	7,854.71	Dose Calibrator	Update Technology in Radiology	5/7/14
\$	31,176.18	Idrive Ultra Powersystem Stapler & Adaptor Kit	Update technology in Surgery	5/6/14
\$	75,467.35	Sonic Irrigator-PCF System w/Thermal DIS	Update technology in Surgery	5/14/14
\$	40,600.20	Bladder Scanner/Instruments & Rolling Cart	Replace old equipment on Nursing Units	6/3/14
\$	8,577.40	Midmark Examing Table w/Foot Control	Replace old equipment in Clinic	6/5/14
\$	10,445.00	Lymphatic Mapping Probe	Update technology in Surgery	6/23/14
\$	30,103.62	Transesophageal-Ultrasound Probe	Replace old equipment in Cardiology	6/2/14
\$	184,831.30	Portable Ultrasound Kiosk & Transducer	Replace old equipment on a Nursing Unit	6/16/14
\$	16,847.04	Podiatry Chair	Replace old equipment in Clinic	6/27/14
\$	427,520.53			

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

Moss Memorial Health Clinic - Lake Charles, Louisiana																
Measure	WOM Monthly Avg FY 12	May 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014		
Statistics	Total Adult/Pediatric Discharges	80	50	334	351	350	369	358	375	410	362	379	394	379	358	
	*Total Psychiatric Discharges	18		78	76	85	89	76	73	82	78	70	80	79	66	
	Total Discharges	98	50	412	427	435	458	434	448	492	440	449	474	458	424	
	Total observation days	21	21.37	55.48	79.6	64.88	59.85	60.78	51.01	74.52	62.83	42.88	75.8	116.6	90.1	
	ALOS - Adult/Pediatric	4.06	4.02	4.50	4.66	4.55	4.17	4.73	4.40	4.62	4.95	5.25	4.97	4.99	5.21	
	ALOS - Psychiatric	14.59		6.63	6.99	7.02	7.04	7.21	6.45	7.27	7.72	7.04	7.05	6.75	9.70	
	Total IP Discharge Days - Adult/Pediatric	324	201	1502	1637	1593	1538	1694	1649	1896	1793	1991	1960	1890	1865	
	Total IP Discharge Days - Psychiatric	266		517	531	597	627	548	471	596	602	493	564	533	640	
	Average Daily Census-Adult and Pedi	10.78	6.03	45.84	52.65	50.10	56.00	56.83	55.94	66.06	61.00	63.81	65.40	55.94	63.23	
	Average Daily Census - Psych	8.21		16.55	16.45	19.73	19.87	17.70	15.23	17.81	20.43	13.94	16.83	20.00	17.17	
	Outpatient Encounters	7,128	7,718	7,998	8,315	7,767	8,300	7,331	7,105	7,949	8,167	8,480	8,524	8,136	7,729	
	Outpatient Clinic Visits with E&M codes	3,907	4,548	4,916	5,600	6,265	5,587	5,033	5,039	4,993	5,289	5,693	5,784	5,419	5,207	
	*ED Visits	1,982	1,726	2,522	2,482	2,591	2,632	2,805	2,560	2,612	2,434	2,843	3,021	3,028	2,889	
	Total # of free care individuals															
	# of free care recipients														2,590	
	# of free care approved applicants															
	Percent Patient Mix by Service	% Patient Mix Inpatient (IP)														
		IP Free Care	42.55%	72.25%	6.46%	9.53%	8.04%	14.89%	10.68%	14.80%	17.88%	12.10%	11.80%	10.00%	8.25%	8.36%
IP Self Pay		11.28%	8.67%	5.13%	4.52%	5.27%	6.50%	5.08%	5.09%	6.60%	7.47%	11.35%	11.33%	16.93%	21.34%	
IP Commercial		4.60%	3.47%	4.06%	5.31%	5.59%	7.67%	8.44%	8.73%	6.91%	5.24%	4.27%	18.57%	6.56%	5.63%	
IP Commercial Medicaid (Bayou Health)		0.57%	5.20%	43.81%	34.82%	40.99%	38.82%	40.67%	36.20%	38.08%	44.34%	44.40%	33.72%	39.37%	38.50%	
IP Medicaid		25.83%	1.73%	25.97%	31.15%	27.81%	19.31%	15.41%	21.41%	13.71%	16.40%	9.14%	16.40%	16.61%	8.47%	
IP Medicare		14.18%	4.05%	14.58%	14.66%	12.30%	12.81%	19.72%	13.77%	14.82%	14.45%	19.04%	14.95%	12.28%	17.69%	
% Patient Mix Psychiatry (Psych)																
Psych Free Care		24.08%		3.68%	3.39%	5.70%	11.00%	5.84%	2.12%	13.76%	12.46%	18.46%	8.33%	8.26%	11.72%	
Psych Self Pay		35.11%		13.35%	19.96%	20.27%	12.92%	13.50%	20.38%	13.09%	14.78%	24.14%	24.47%	36.02%	35.63%	
Psych Commercial		2.72%		8.90%	6.03%	3.85%	1.28%	3.65%	7.01%	8.89%	3.16%	9.94%	5.67%	5.63%	0.94%	
Psych Commercial Medicaid (Megellan)		0.00%		67.31%	66.67%	50.75%	68.26%	59.12%	58.60%	63.26%	54.65%	39.15%	51.77%	44.09%	37.34%	
Psych Medicaid		32.32%		0.77%	0.00%	3.52%	1.44%	0.00%	7.22%	1.01%	3.99%	3.45%	5.67%	1.50%	1.41%	
Psych Medicare		5.76%		6.00%	3.95%	15.91%	5.10%	17.88%	4.67%	0.00%	10.96%	4.87%	4.08%	4.50%	12.97%	
% Patient Mix Outpatient (OP)																
OP Free Care		49.54%	53.33%	55.29%	55.18%	55.41%	51.61%	48.54%	47.20%	51.25%	50.70%	49.90%	49.99%	49.07%	47.51%	
OP Self Pay		11.78%	12.21%	9.75%	9.16%	10.11%	12.68%	14.56%	16.26%	11.76%	11.96%	13.14%	12.26%	13.09%	12.30%	
OP Commercial		6.01%	12.85%	5.44%	5.30%	5.63%	6.54%	6.51%	6.38%	7.82%	8.90%	9.06%	9.12%	10.12%	11.44%	
OP Commercial Medicaid (Bayou Health)		0.74%	1.35%	9.44%	9.30%	9.32%	9.28%	10.05%	10.53%	9.81%	9.68%	10.01%	10.25%	9.86%	10.12%	
OP Medicaid		14.05%	2.76%	2.75%	3.04%	3.01%	2.73%	2.73%	2.42%	2.40%	1.57%	0.94%	1.33%	1.05%	1.33%	
OP Medicare		17.28%	17.36%	17.33%	18.02%	16.54%	17.16%	17.61%	17.20%	16.96%	17.19%	16.94%	17.05%	16.24%	17.30%	
% Patient Mix Emergency Dept (ED)																
ED Free Care		45.53%	46.76%	17.09%	16.36%	17.17%	17.29%	18.15%	17.23%	18.76%	19.97%	17.83%	18.37%	18.86%	17.76%	
ED Self Pay		28.89%	32.27%	32.51%	31.39%	31.73%	30.66%	28.91%	28.87%	28.79%	29.91%	31.83%	32.37%	31.87%	33.13%	
ED Commercial		4.75%	7.82%	4.28%	4.59%	4.13%	4.67%	5.53%	4.53%	5.59%	5.83%	5.17%	5.69%	6.74%	5.92%	
ED Commercial Medicaid (Bayou Health)		0.84%	0.64%	31.84%	31.83%	32.92%	34.12%	33.83%	34.65%	32.85%	31.84%	32.92%	31.94%	30.12%	31.22%	
ED Medicaid		9.42%	2.61%	7.26%	8.14%	7.64%	6.34%	6.13%	7.66%	5.63%	5.63%	5.52%	4.40%	4.56%	4.22%	
ED Medicare		6.84%	7.07%	7.02%	7.70%	6.41%	6.91%	7.45%	7.07%	8.38%	6.82%	6.72%	7.22%	7.86%	7.75%	
Offender Care	Offender Care															
	¹ Total # Inpatient Discharges	1	2	1	3	2	2	1	2	2	3	4	3	3	2	
	% of IP Days	0.99%	4.62%	0.22%	0.12%	0.17%	0.25%	0.04%	0.17%	0.08%	0.09%	0.23%	0.19%	0.26%	0.06%	
	Total # OP Encounters	43	11	73	90	133	59	38	50	88	114	103	121	75	109	
	% of OP Encounters	0.60%	0.14%	0.37%	0.44%	0.69%	0.28%	0.21%	0.27%	0.46%	0.59%	0.46%	0.52%	0.40%	0.54%	
	ED Encounters	78	46	12	33	28	33	17	31	39	20	27	35	29	32	
	% of ED Visits	3.94%	2.67%	0.31%	0.87%	0.71%	0.81%	0.44%	0.72%	0.98%	0.54%	0.62%	0.77%	0.63%	0.74%	
	² # Telemed visits															
% of Telemed visits																
*CEA Core Clinical Services	HIV Care															
	# HIV Clinic visits	294	501	214	195	153	382	279	209	193	191	173	197	207	166	
	Cancer Care															
	# Oncology Infusion visits	76	66	80	72	49	59	45	58	54	60	53	65	51	47	
	Urgent Care Visits															
	# Urgent Care visits			997	1,146	1,304	1,332	1,222	1,503	1,443	1,246	1,502	1,481	1,558	1,430	
	Mental Health HIV															
	# Mental Health HIV Clinic visits			22	22	23	26	24	26	18	26	24	21	11	0	
	Outpatient Pharmacy Assistance															
	Total # prescriptions filled	7,537	9,001	8,064	7,824	7,159	8,074	7,489	7,722	8,644	8,484	8,461	8,584	8,746	8,599	
# Patient Assistance Prescriptions filled	3,225	3,013	2,706	2,623	2,394	2,485	2,129	2,009	2,288	2,478	2,284	2,212	2,137	1,997		
# HIV prescriptions filled	192	602	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
# Offender prescriptions	61	2,295	2,471	2,206	1,885	2,087	1,989	2,251	2,493	2,102	2,179	2,182	2,215	2,325		
# Other prescriptions	4,059	3,091	2,887	2,995	2,880	3,502	3,371	3,462	3,863	3,904	3,998	4,190	4,394	4,277		
Are prescriptions available same day (Y/N)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes	45	30	30	30	30	30	30	30	30	30	30	30	30	30		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

Moss Memorial Health Clinic - Lake Charles, Louisiana			
Footnotes	Comments		Date
	The methodology for capturing inpatients (including discharges, observation days, ALOS, discharges days, and daily census) is all patients that had a clinic visit at Moss Memorial since transition regardless of financial class, all patients that have a medical record that starts with 990 regardless of financial class (the old Moss record number with a 990 in the front of the number); all Medicaid patients (including the Bayou Health Plans); all self-pay patients, and all UCC patients (100% uncompensated care).		6/13/14
	Number of Free Care Recipients includes LCMH Inpatients, LCMH Pysch Patients, LCMH ED Patients, and MMHC Outpatients. These are all 100% Free Care. The number of partial free care recipients for June was 2,067 for the same patient types.		6/30/14
	Total Free Care recipients for June of 2,590, includes MMHC, LCMH Inpatients, Psych and ED services. Partial assistance for free care includes recipients for June of 2,067 for MMHC, LCMH Inpatients, Phych and ED Services. Total # of Free Care Individuals – we are trying to identify a way to capture the free care patients for a specific month that did not receive services. Number of Free Care Approved Applicants – the approval date is in notes and cannot be extracted consistently at this time.		6/30/14
	Payer Mix % calculated on the base numbers in this report and do not represent the payer mix for the entire hospital. Free Care % includes only 100% free care patients and the Self-Pay % includes partial free care, pending free care, pending Medicaid, in addition to true self-pay.		6/30/14
	Because Pending Medicaid patients are included in the Self-pay category, and the IP numbers were just reported in April retroactively, the percentages for IP Self Pay are higher in the most current months than they are in the older months. IP Medicaid shows the opposite trend.		6/30/14
	Mental Health HIV Clinic Visits are zero this month because the doctor resigned. We are looking to replace him and continue that service.		6/30/14
	Discharges and discharge days revised for entire year because two things needed to be corrected: 1) the level 4 NICU numbers were not previously included and 2) the census days were being mistakenly reported rather than the discharge days. This caused the payer mix to change for inpatient and psych. All months have been restated to accurately report data.		8/21/14
	ED Visits were updated to include patients that have had a clinic visit at Moss Memorial, patients with a Moss Memorial medical record number, Medicaid, Self-Pay, and UCC Patients. All months have been restated to accurately report data.		8/21/14
Operations Milestones	Accomplishment	Impact	Date completed
	LCMH telephone system was implemented	Communication between campuses have improved.	6/1/2014
	Cardiopulmonary transitioned from contract labor to employed labor.	Cost reduction, more flexibility for patient scheduling & physicians.	6/1/2014
	Added new provider to GYN clinic.	Additional provider allows more GYN examines, surgeries, and general follow up care.	6/1/2014
	LCMH Paragon Order Management, Webstation, Patient Profile and Referral program implemented.	Improved access of patient data system wide and quality of care.	6/4/2014
	Clinic pharmacy developed a new service of Infectious Disease Infusion (IDI).	Patients without insurance couldn't afford this service. WOMM help patients qualify for the IDI and administer at no cost to patients.	6/9/2014
	LCMH Transunion process verification of employment, etc. implemented.	Improved onboarding of staff.	6/16/2014
	LCMH MPF Document imaging system implemented.	Medical records complied in a timely manner and improved quality care.	6/16/2014
	Moved ECHO Pac system to LCMH network. All computers moved to LCMH network.	Improved access of patient data system wide and quality of care.	6/23/2014
	Transitioned contract physicians & Nurse Practitioners to LCMH system.	Physicians & Nurse Practitioners transition allows full usage of LCMH system to provide improved patient care.	6/24/2014
Medical Equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana														
Measure	HPL Monthly Avg FY 12	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec. 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	
Statistics	Total Adult/Pediatric Discharges	1,556				2,170	2,102	2,247	2,512	2,212	2,333	2,242	2,340	
	*Total Psychiatric Discharges	528				0	0	26	32	38	48	37	47	
	Total	2,084				2,170	2,102	2,273	2,544	2,250	2,381	2,279	2,387	
	Total observation days					673	568	699	666	570	703	720	608	
	ALOS - Adult/Pediatric	5.36				0	0	0	0	0	0	0	0	
	ALOS - Psychiatric	10.97				#DIV/0!	#DIV/0!	0	0	0	0	0	0	
	Total IP Discharge Days - Adult/Pediatric	8,342												
	Total IP Discharge Days - Psychiatric	5,791												
	Average Daily Census-Adult and Pedit	22.80				360.60	357.20	387.10	460.30	435.30	206.50	183.55	179.75	
	Average Daily Census - Psych	15.60												
	Outpatient Encounters					28,651	24,310	27,101	27,763	26,337	29,906	29,918	29,252	
	Outpatient Clinic Visits with E&M codes	3,196												
	*ED Visits					9,938	8,637	10,700	10,522	8,422	10,018	10,606	10,073	
	Total # of free care individuals													
	# of free care recipients													
# of free care approved applicants														
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)													
	IP Free Care & Self Pay					6.24%	6.58%	8.41%	10.39%	11.13%	9.93%	10.52%	11.37%	
	IP Commercial													
	IP Commercial Medicaid (Bayou Health)					11.32%	15.96%	14.68%	12.90%	11.21%	11.95%	11.52%	11.70%	
	IP Medicaid					5.84%	5.88%	3.77%	3.61%	3.10%	4.07%	3.10%	3.81%	
	IP Medicare													
	% Patient Mix Psychiatry (Psych)													
	Psych Free Care													
	Psych Self Pay													
	Psych Commercial													
	Psych Commercial Medicaid (Megellan)													
	Psych Medicaid													
	Psych Medicare													
	% Patient Mix Outpatient (OP)													
	OP Free Care & Self Pay					9.90%	10.60%	15.16%	18.83%	17.45%	19.79%	20.52%	20.77%	
	OP Commercial													
	OP Commercial Medicaid (Bayou Health)					18.16%	18.28%	17.92%	17.03%	15.37%	16.16%	16.05%	16.46%	
	OP Medicaid					2.57%	2.38%	2.29%	2.30%	2.41%	2.89%	2.90%	2.52%	
	OP Medicare													
	% Patient Mix Emergency Dept (ED)													
ED Free Care & Self Pay					21.34%	21.77%	21.06%	21.47%	18.45%	23.65%	23.47%	24.91%		
ED Commercial														
ED Commercial Medicaid (Bayou Health)					30.46%	30.62%	30.30%	29.10%	26.83%	27.74%	27.62%	28.09%		
ED Medicaid					2.96%	3.06%	2.45%	2.41%	2.49%	2.80%	2.94%	2.43%		
ED Medicare														
Offender Care	Offender Care													
	*Total # Inpatient Discharges				3	4	5	4	5	3	4	4		
	% of IP Days				0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	
	Total # OP Encounters				36	33	38	37	31	25	27	32		
	% of OP Encounters				0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	
	ED Encounters				5	6	7	7	6	9	9	8		
	% of ED Visits				0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	0.01%	
	*# Telemed visits				0	0	0	0	0	0	0	0	0	
% of Telemed visits				0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
CEA Core Clinical Services	HIV Care													
	# HIV Outpatient Clinic visits													
	Cancer Care													
	# Oncology Infusion visits	78												
	Trauma Care													
	Level I Trauma Center (Y/N)													
	Outpatient Pharmacy Assistance													
	Total # prescriptions filled													
	# Patient Assistance Prescriptions filled													
	*# HIV prescriptions filled													
# Offender prescriptions														
# Other prescriptions														
Are prescriptions available same day (Y/N)														
Avg wait time on prescription in minutes														

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

++Working with partner to obtain report card data

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

Rapides Regional Medical Center & CHRISTUS St. Francis Cabrini Hospital - Alexandria, Louisiana		
Footnotes	Comments	Date
Operations Milestones	Impact	Date completed
Medical equipment Investments		
Technology Investments		

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

University Health Conway - Monroe, Louisiana															
Measure	EAC Monthly Avg FY 12	Sep 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	
Statistics	Total Adult/Pediatric Discharges					335	303	338	375	309	354	328	350	366	
	Total Psychiatric Discharges					65	55	61	55	66	55	76	72	60	
	Total					400	358	399	430	375	409	404	422	426	
	Total observation days					79.37	55.05	65.17	49.17	49.47	46.80	59.02	67.92	61.87	
	ALOS - Adult/Pediatric	6.70				4.14	4.60	4.31	4.21	3.71	3.87	3.83	3.67	3.15	
	ALOS - Psychiatric	14.90				10.94	11.87	12.02	13.67	10.56	14.49	9.86	10.69	12.85	
	Total IP Discharge Days - Adult/Pediatric					1,388	1,393	1,456	1,578	1,145	1,369	1,257	1,284	1,154	
	Total IP Discharge Days - Psychiatric					711	653	733	752	697	797	749	770	771	
	Average Daily Census-Adult and Pedi	62.70				44.77	46.43	46.97	50.90	40.89	44.16	41.90	41.42	38.47	
	Average Daily Census - Psych	23.38				22.94	21.77	23.65	24.26	24.89	25.71	24.97	24.84	25.70	
	Outpatient Encounters					10,466	9,122	8,886	10,634	9,720	10,172	10,505	10,765	10,265	
	Outpatient Clinic Visits with E&M codes	8,881				6,170	5,428	5,453	6,505	6,075	6,609	6,782	6,733	6,495	
	⁶ ED Visits					2,262	2,117	2,546	2,278	1,859	2,228	2,107	2,294	2,161	
	Total # of free care individuals										5,582	5,241	4,664	4,465	
	# of free care recipients										2,478	2,355	2,198	2,043	
# of free care approved applicants										714	548	513	544		
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)														
	IP Free Care					14.26%	7.22%	13.40%	14.45%	16.59%	12.86%	12.97%	11.53%	12.82%	
	IP Self Pay					9.64%	3.75%	9.26%	14.26%	9.78%	14.61%	13.68%	18.15%	14.21%	
	IP Commercial					5.96%	4.24%	2.27%	3.23%	6.90%	6.50%	6.52%	6.31%	7.63%	
	IP Commercial Medicaid (Bayou Health)					33.87%	39.31%	38.77%	30.93%	25.59%	31.41%	28.96%	30.45%	29.29%	
	IP Medicaid					19.75%	27.85%	20.06%	16.86%	20.70%	20.96%	23.87%	17.76%	18.89%	
	IP Medicare					10.17%	12.01%	12.23%	14.45%	13.97%	10.45%	12.33%	14.80%	16.03%	
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care					0.28%	4.82%	0.00%	2.02%	7.60%	2.63%	4.67%	1.82%	1.43%	
	Psych Self Pay					28.94%	29.14%	39.34%	26.24%	40.17%	35.13%	30.31%	29.35%	26.72%	
	Psych Commercial					0.99%	0.41%	6.34%	4.44%	10.47%	13.30%	7.88%	11.56%	10.12%	
	Psych Commercial Medicaid (Megellan)					33.33%	27.89%	30.72%	32.84%	23.67%	28.73%	22.83%	34.68%	28.66%	
	Psych Medicaid					14.47%	8.70%	9.52%	17.63%	9.33%	12.17%	12.15%	5.97%	11.67%	
	Psych Medicare					21.99%	29.04%	14.09%	16.82%	8.75%	8.03%	22.16%	16.62%	21.40%	
	% Patient Mix Outpatient (OP)														
	OP Free Care					38.92%	38.12%	34.78%	34.90%	35.43%	36.95%	34.46%	31.73%	32.42%	
	OP Self Pay					6.26%	5.73%	6.03%	7.91%	8.05%	8.12%	9.29%	9.31%	9.15%	
	OP Commercial					10.43%	10.29%	10.43%	12.82%	13.41%	13.04%	14.54%	15.99%	15.38%	
	OP Commercial Medicaid (Bayou Health)					20.73%	22.02%	23.27%	21.19%	20.32%	19.93%	20.50%	20.86%	21.53%	
	OP Medicaid					4.42%	5.69%	5.05%	3.71%	3.85%	3.93%	3.44%	3.61%	3.81%	
	OP Medicare					18.64%	17.13%	17.19%	18.25%	17.75%	17.33%	17.20%	17.21%	16.39%	
	% Patient Mix Emergency Dept (ED)														
	ED Free Care					25.70%	26.63%	21.97%	20.72%	22.92%	21.23%	18.79%	17.52%	17.12%	
	ED Self Pay					37.79%	36.73%	41.71%	43.20%	37.92%	41.56%	42.67%	43.42%	45.35%	
	ED Commercial					5.81%	5.23%	5.12%	5.22%	6.46%	5.83%	6.03%	6.89%	6.20%	
ED Commercial Medicaid (Bayou Health)					15.85%	15.98%	15.33%	15.89%	16.35%	14.99%	15.76%	16.83%	16.43%		
ED Medicaid					4.81%	5.23%	5.35%	3.34%	4.52%	4.17%	4.70%	4.01%	3.89%		
ED Medicare					6.47%	7.39%	6.55%	6.76%	6.83%	7.76%	8.54%	7.98%	7.64%		
Offender Care	Offender Care														
	¹ Total # Inpatient Discharges					9	6	16	18	12	11	5	5	6	
	% of IP Days					6.36%	5.63%	4.01%	5.83%	6.46%	3.14%	1.67%	1.01%	1.13%	
	Total # OP Encounters					63	93	289	130	117	71	61	138	136	
	% of OP Encounters					0.60%	1.02%	3.26%	1.22%	1.20%	0.70%	0.58%	1.28%	1.32%	
	ED Encounters					81	60	100	111	93	99	74	77	73	
	% of ED Visits					3.57%	2.81%	3.97%	4.87%	5.00%	4.44%	3.51%	3.36%	3.38%	
	# Telemed visits					0	0	0	0	0	0	0	0	0	
% of Telemed visits					0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
CEA Core Clinical Services	HIV Care														
	# HIV Outpatient Clinic visits					242	180	190	238	242	207	203	247	211	
	Cancer Care														
	# Oncology Infusion visits					196	165	194	209	196	200	241	239	246	
	Trauma Care														
	Level I Trauma Center (Y/N)					N	N	N	N	N	N	N	N	N	
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled					273	315	313	267	195	416	327	338	368	
	# Patient Assistance Prescriptions filled					235	280	268	228	155	353	237	266	277	
	⁴ # HIV prescriptions filled					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
# Offender prescriptions					N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A		
# Other prescriptions					38	35	45	39	40	63	90	72	91		
Are prescriptions available same day (Y/N)					Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes					3	3	3	3	3	3	3	3	3		

*Indicates core services


¹Offender admits were used in place of discharges for baseline

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

⁶ED visits for the months of October, November, and December included patients who left without being seen. (EAC and UH only)

⁷OP encounter reporting was adapted in January to accurately reflect all payors. (EAC and UH only)

++Working with partnership to obtain baseline data

 Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

University Health Conway - Monroe, Louisiana			
Footnotes	Comments		Date
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until atleast three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date Completed
	Executed HIPAA Compliance Agreement and IT Service Agreement	BRFHH gainfully employs former LSU personnel to provide IT support for technical infrastructure components to LSU Hospitals on behalf of LSU and also for various Partner Hospitals.	7/1/14
Medical Equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

University Health Shreveport - Shreveport, Louisiana															
Measure	LSU-S Mithly Avg FY 12	Sep 2013	July 2013	Aug 2013	Sep 2013	Oct 2013	Nov 2013	Dec 2013	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	Jun 2014	
Statistics	Total Adult/Pediatric Discharges	1,596				1,471	1,419	1,516	1,547	1,364	1,550	1,507	1,652	1,396	
	*Total Psychiatric Discharges	97				125	116	117	109	105	114	117	78	117	
	Total	1,693				1,596	1,535	1,633	1,656	1,469	1,664	1,624	1,730	1,513	
	Total observation days					526.76	441.75	472.62	439.62	434.67	412.82	427.99	468.44	517.00	
	ALOS - Adult/Pediatric	5.26				5.05	5.57	5.31	5.26	5.18	5.26	4.97	4.45	5.13	
	ALOS - Psychiatric	6.63				9.03	9.48	9.69	10.47	9.87	9.99	9.39	14.77	9.43	
	Total IP Discharge Days - Adult/Pediatric	8,398				7,430	7,910	8,049	8,135	7,063	8,153	7,493	7,357	7,164	
	Total IP Discharge Days - Psychiatric	646				1,129	1,100	1,134	1,141	1,036	1,139	1,099	1,152	1,101	
	Average Daily Census-Adult and Pedi	273.58				239.68	263.67	259.65	262.42	252.25	263.00	249.77	237.32	238.80	
	Average Daily Census - Psych	46.10				36.42	36.67	36.58	36.81	37.00	36.74	36.63	37.16	36.70	
	Outpatient Encounters					34,847	30,011	28,683	33,045	29,621	31,833	31,923	31,566	32,087	
	Outpatient Clinic Visits with E&M codes	23,113				17,619	15,446	14,319	17,690	16,121	17,376	17,206	17,439	17,699	
	ED Visits					5,540	5,360	5,848	5,530	4,714	5,406	5,290	5,530	5,296	
	Total # of free care individuals										12,029	12,377	12,300	11,636	
	# of free care recipients										4,622	4,627	4,543	4,348	
	# of free care approved applicants										955	728	522	551	
Percent Patient Mix by Service	% Patient Mix Inpatient (IP)														
	IP Free Care					6.81%	5.90%	5.65%	5.88%	6.00%	6.81%	9.36%	9.20%	9.16%	
	IP Self Pay					19.60%	21.02%	23.15%	24.49%	22.96%	21.05%	16.88%	15.01%	14.25%	
	IP Commercial					16.77%	15.80%	17.72%	16.05%	15.97%	19.93%	18.35%	19.44%	17.43%	
	IP Commercial Medicaid (Bayou Health)					32.83%	32.39%	29.32%	27.54%	25.23%	25.46%	24.74%	26.06%	26.30%	
	IP Medicaid					6.12%	5.85%	7.89%	4.41%	7.06%	7.13%	7.71%	7.07%	7.55%	
	IP Medicare					16.84%	17.58%	14.85%	19.27%	19.91%	18.09%	21.31%	20.47%	23.91%	
	% Patient Mix Psychiatry (Psych)														
	Psych Free Care					1.16%	1.47%	3.88%	1.75%	2.03%	4.48%	6.55%	3.73%	4.27%	
	Psych Self Pay					30.19%	29.62%	31.81%	37.77%	34.27%	36.26%	33.39%	40.89%	31.79%	
	Psych Commercial					4.27%	5.61%	1.76%	5.70%	5.89%	6.76%	2.27%	6.29%	7.36%	
	Psych Commercial Medicaid (Megellan)					38.56%	30.54%	36.12%	34.79%	35.23%	30.47%	36.31%	38.98%	37.06%	
	Psych Medicaid					0.62%	0.00%	3.17%	0.00%	0.00%	0.00%	0.00%	0.00%	0.36%	
	Psych Medicare					25.20%	32.01%	23.00%	19.98%	20.95%	21.33%	21.47%	13.02%	18.98%	
	% Patient Mix Outpatient (OP)														
	OP Free Care					22.30%	22.29%	22.77%	21.04%	21.68%	21.90%	20.84%	20.82%	20.41%	
	OP Self Pay					12.25%	12.15%	12.39%	11.79%	11.59%	10.32%	9.98%	10.29%	10.90%	
	OP Commercial					13.67%	13.89%	13.69%	17.22%	17.40%	17.53%	18.52%	18.53%	18.96%	
	OP Commercial Medicaid (Bayou Health)					29.04%	29.48%	28.99%	28.17%	27.46%	28.01%	28.37%	27.75%	26.56%	
	OP Medicaid					4.31%	4.04%	3.94%	3.14%	2.76%	3.03%	3.32%	3.12%	3.30%	
	OP Medicare					17.59%	17.01%	16.81%	17.48%	18.16%	18.25%	18.04%	18.52%	18.85%	
	% Patient Mix Emergency Dept (ED)														
	ED Free Care					13.14%	11.97%	11.21%	11.08%	12.43%	11.75%	12.40%	12.37%	12.80%	
	ED Self Pay					35.69%	35.09%	37.29%	38.95%	33.92%	34.98%	33.93%	34.74%	34.61%	
ED Commercial					8.45%	8.42%	8.66%	8.72%	9.55%	9.67%	9.34%	9.48%	8.91%		
ED Commercial Medicaid (Bayou Health)					25.66%	27.16%	27.46%	26.06%	28.17%	27.19%	27.96%	26.13%	27.02%		
ED Medicaid					3.40%	3.33%	2.74%	2.42%	2.57%	2.94%	2.68%	2.57%	2.17%		
ED Medicare					10.95%	10.92%	9.89%	10.11%	10.25%	10.43%	10.78%	10.92%	11.61%		
Offender Care	Offender Care														
	¹ Total # Inpatient Discharges					20	26	29	29	27	29	31	37	27	
	% of IP Days					1.03%	1.46%	1.42%	2.36%	2.86%	1.53%	1.64%	2.76%	1.40%	
	Total # OP Encounters					292	338	402	382	283	307	300	306	325	
	% of OP Encounters					0.84%	1.13%	1.40%	1.16%	0.96%	0.96%	0.94%	0.97%	1.01%	
	ED Encounters					151	167	161	147	147	164	154	210	152	
	% of ED Visits					2.72%	3.12%	2.76%	2.66%	3.12%	3.03%	2.91%	3.80%	2.87%	
	# Telemed visits					0	0	0	0	0	0	0	0	0	
% of Telemed visits					0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%		
OEA Core Clinical Services	HIV Care														
	# HIV Outpatient Clinic visits					361	304	265	334	284	289	301	317	354	
	Cancer Care														
	# Oncology Infusion visits					531	432	406	425	364	418	552	495	481	
	Trauma Care														
	Level I Trauma Center (Y/N)					N	N	N	N	N	N	N	N	N	
	Outpatient Pharmacy Assistance														
	Total # prescriptions filled					805	642	604	1,052	1,294	1,361	1,498	1,665	1,911	
	# Patient Assistance Prescriptions filled					391	282	257	230	260	217	206	306	281	
	# HIV prescriptions filled					210	157	217	202	223	148	185	184	207	
# Offender prescriptions					69	70	0	75	77	79	83	81	85		
# Other prescriptions					135	133	130	545	734	917	1,024	1,065	1,338		
Are prescriptions available same day (Y/N)					Y	Y	Y	Y	Y	Y	Y	Y	Y		
Avg wait time on prescription in minutes					N/A	N/A	N/A	N/A	14	22	25	30	25		

*Indicates core services

¹Offender admits were used in place of discharges for baseline

⁶# HIV Prescriptions filled - LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

⁸ED visits for the months of October, November, and December included patients who left without being seen. (EAC and UH only)

⁷OP encounter reporting was adapted in January to accurately reflect all payors. (EAC and UH only)

++Working with partnership to obtain baseline data

Information currently not available or services not applicable

**LSU Health Public-Private Partnership Report Card
FY 2014 - 4th Quarter**

University Health Shreveport - Shreveport, Louisiana			
Footnotes	Comments		Date
	The time period allotted by the state for the collection of our patient mix does not correlate with the operation of our free care program. The patient population is afforded the opportunity to apply for free care after services have been rendered; and if applicable, the free care determination will be retroactively applied to all bills within the last sixty days. Therefore, reporting monthly free care patient mix is not accurate until atleast three months after a patient's date of service.		4/29/14
Operations Milestones	Accomplishment	Impact	Date completed
	Executed HIPAA Compliance Agreement and IT Service Agreement	BRFHH gainfully employs former LSU personnel to provide IT support for technical infrastructure components to LSU Hospitals on behalf of LSU and also for various Partner Hospitals.	7/1/14
Medical Equipment Investments			
Technology Investments			

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

Measure		Definition
Statistics	Total Adult/Pediatric Discharges	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric discharges and normal newborns.
	*Total Psychiatric Discharges	Psychiatric inpatient discharges from in-house and offsite psychiatric beds licensed to the facility.
	Total Discharges	Total number of adult/pediatric and psychiatric discharges.
	Total observation days	Total observation hours divided by 24. Observations are the number of patient census hours in observation. The historical observation reporting did not take into account patient status at discharge. The reporting occurs prior to final utilization review and charges and therefore may include patients that ultimately have a discharge status of inpatient.
	ALOS - Adult/Pediatric	The average number of days that inpatients remained in the hospital. The sum of adult/pediatric discharge days divided by the total adult/pediatric discharges. Excludes normal newborns.
	ALOS - Psychiatric	The average number of days that psychiatric inpatients remained in the hospital. The sum of psychiatric discharge days divided by the sum of psychiatric discharges.
	Total IP Discharge Days - Adult/Pediatric	Hospital-wide inpatient discharges including swing beds and NICU. Exclude internal transfers, inpatient psychiatric and normal newborn days.
	Total IP Discharge Days - Psychiatric	Total inpatient discharge psychiatric days.
	Average Daily Census-Adult and PEDI	Total adult/pediatric inpatient days divided by the number of days in the period.
	Average Daily Census - Psych	Total psychiatric inpatient days divided by the number of days in the period.
	³ Outpatient Encounters	All Clinic, Recurring, Observation and Outpatient Encounters. • Includes lab, flu shots, patient education, radiographic procedure, ancillary, and prisoner telemedicine services • Also includes all E&M coded visits
	³ Outpatient Clinic Visits with E&M codes	Represents distinct clinic visits with an evaluation and management code. Represents just those services for which a physician can bill. Includes telemedicine visits.
	⁶ ED Visits	Total number of visits to the emergency department. The number of patients who were treated and released from the Emergency Department. Exclude visits where patients LWBS and patients admitted as an inpatient.
	Total # of free care individuals	Unduplicated patients classified as free care for the month (serviced and non-serviced); This captures the free care population for the month. Excludes partial assistance and sliding scale totals.
	# of free care recipients	Patients classified as free care and received services for the month (subset of total free care individuals). This captures free care serviced patient population for the month.
# of free care approved applicants	Individuals who were new or renew approvals for the month (subset of total free care individuals). This captures first time and renewed free care applicants for the month.	
Offender Care	¹ Total # Inpatient Discharges	Total number of adult/pediatric and psychiatric discharges for offenders.
	% of IP Days	The percentage of inpatient days from offender payor sources (i.e., parish, state, federal) to total inpatient days.
	Total # OP Encounters	The total number of offender OP encounters.
	% of OP Encounters	The percentage of offender patient encounters to hospital-wide encounters.
	ED Encounters	Distinct ED discharges. Excludes LWBS.
	% of ED Visits	The percentage of emergency visits from offender payor sources to total emergency visits.
	² # Telemed visits	The total number of offender patient visits for telemedicine services.
% of Telemed visits	The percentage of offender patient telemedicine visits to outpatient encounters.	
*Core Clinical Services	⁵ # HIV Clinic visits	Distinct HIV clinic visits with an evaluation and management code (CPT codes 99201-99499) visits per month. This is a subset of Outpatient Clinic Visits with E&M codes. Includes telemedicine visits.
	# Oncology Infusion visits	Total count of distinct oncology infusion visits per day. Oncology infusions are the number of visits per day. If a patient received 2 chemo therapies in the same day, it is counted as one. If they came to the hospital 3 times in a month and received a chemo each time then that counts for 3.
	# Urgent Care visits (LSU Health BR & WOM only)	Total count of distinct urgent care visits.
	# Mental Health HIV visits (WOM only)	Distinct mental health HIV visits
*Outpatient Pharmacy (Core Service)	Total # prescriptions filled	The number of prescriptions dispensed on monthly basis.
	# Patient Assistance Prescriptions filled	The number of prescriptions dispensed to patient that the facility received through a Pharmaceutical Patient Assistance program.
	⁴ # HIV prescriptions filled	The number of ADAP prescriptions filled including opportunistic meds. (Excluding offender HIV if applicable)
	# Offender prescriptions	The number of prescriptions dispensed for the LA Department of Corrections.
	# Other prescriptions	All other prescriptions dispensed. (Medicaid, Medicare Part D., self pay, etc.)
	Are prescriptions available same day (Y/N)	Can a patient drop off and pick up a prescription on the same day?
Avg wait time on prescription in minutes	The number of minutes that a prescription is ready from drop off to patient pick up.	

*Indicates core services

¹Offender admits were used in place of discharges for baseline

²Offender telemed services were conducted under ILH from 8/1/12 to 6/21/13, then later conducted under LAK beginning 8/19/13

³Observations- historical reporting did not take into account patient status at discharge; Reporting occurs prior to final utilization review and charges and therefore includes patients that ultimately have a discharge status of inpatient.

⁴# HIV Prescriptions filled – LA ADAP was discontinued June 1, 2013. The STD/HIV program is currently working on a new program model/contract that will result in the partnership hospitals processing HIV prescriptions once again.

⁵LJC only-HIV clinic visits based on clinic visits with an HIV principle diagnosis code

⁶ED visits for the months of October, November, and December included patients who left without being seen. (EAC and UH only)

⁷OP encounter reporting was adapted in January to accurately reflect all payors. (EAC and UH only)

Information currently not available or services not applicable

LSU Health Public-Private Partnership Report Card FY 2014 - 4th Quarter

Measure	Definition
% Patient Mix Inpatient (IP)	
IP Free Care	The percentage of inpatient days from free care payor sources to total inpatient days. Excludes partial assistance and sliding scale totals.
IP Self Pay	The percentage of inpatient days from self pay payor sources to total inpatient days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
IP Commercial	The percentage of inpatient days from commercial payor sources to total inpatient days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
IP Commercial Medicaid (Bayou Health)	The percentage of inpatient days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient days.
IP Medicaid	The percentage of inpatient days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
IP Medicare	The percentage of inpatient days from Medicare payor sources to total inpatient days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Psychiatry (Psych)	
Psych Free Care	The percentage of inpatient psych days from free care payor sources to total inpatient psychiatric days. Excludes partial assistance and sliding scale totals.
Psych Self Pay	The percentage of inpatient psych days from self pay payor sources to total inpatient psychiatric days. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
Psych Commercial	The percentage of inpatient psych days from commercial payor sources to total inpatient psychiatric days. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
Psych Commercial Medicaid (Megellan)	The percentage of inpatient psych days from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total inpatient psychiatric days.
Psych Medicaid	The percentage of inpatient psych days from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
Psych Medicare	The percentage of inpatient psych days from Medicare payor sources to total inpatient psychiatric days. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Outpatient (OP)	
OP Free Care	The percentage of outpatient visits from free care payor sources to total outpatient visits. Excludes partial assistance and sliding scale totals.
OP Self Pay	The percentage of outpatient visits from self pay payor sources to total outpatient visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
OP Commercial	The percentage of outpatient visits from commercial payor sources to total outpatient visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
OP Commercial Medicaid (Bayou Health)	The percentage of outpatient visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total outpatient visits.
OP Medicaid	The percentage of outpatient visits from Medicaid fee for service payor source (non CCN). Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
OP Medicare	The percentage of outpatient visits from Medicare payor sources to total outpatient visits. Medicare includes payments from Medicare Parts A and B.
% Patient Mix Emergency Dept (ED)	
ED Free Care	The percentage of emergency visits from free care payor sources to total emergency visits. Excludes partial assistance and sliding scale totals.
ED Self Pay	The percentage of emergency visits from self pay payor sources to total emergency visits. Self pay includes patients who pay out of pocket in the absence of insurance to cover the medical services.
ED Commercial	The percentage of emergency visits from commercial payor sources to total emergency visits. Commercial includes all payor sources except free care, self pay, medicaid, medicare, and offender.
ED Commercial Medicaid (Bayou Health)	The percentage of emergency visits from Medicaid CCN payor sources (includes Medicaid Prepaid and Medicaid Shared) to total emergency visits.
ED Medicaid	The percentage of emergency visits from Medicaid fee for service payor source (non CCN) to total emergency visits. Medicaid includes payments from Greater New Orleans Community Health Connection (GNOCHC) and Medicaid Assistance Program (MAP).
ED Medicare	The percentage of emergency visits from Medicare payor sources to total emergency visits. Medicare includes payments from Medicare Parts A and B.

Percent Patient Mix by Service

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